

# Production Manager

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As a member of the operations team, reporting to the Director of Operations, the Production Manager is responsible for leading and managing all aspects of production to ensure Safety, Quality, Delivery and Cost targets are met and improved.

## **Duties & Responsibilities:**

- Drive and maintain high levels of customer satisfaction by delivering product complaint free, on-time, in full and within budget.
- Ensure the achievement of all production KPIs including those related to on-time delivery, customer complaints, defects/scrap rate, labor efficiency, material usage and OEE.
- Drive a culture of compliance with the quality system and GMP. Ensure all standard operating procedures, work instructions and standard work are being followed.
- Effectively manage a team of Group Leads and Team Leads. Ensure that people management issues are effectively and efficiently resolved in accordance with company policies and procedures.
- Continuously improve productivity, flow, changeovers, scrap reduction etc. through the implementation of lean principles in accordance with the Growth program.
- Responsible for the performance management, engagement, and career development of staff. Ensure performance reviews are completed thoroughly and on-time.
- Ensure that the working environment is clean and safe for all employees, emphasizing prevention of potential problems and hazardous conditions, support the safety programs.
- Provide coaching and mentoring to drive a culture of employee engagement and continuous improvement.
- Attract, retain and proactively develop a pipeline of key talent through coaching, training, experience development and internal/external recruitment.
- Ensure that customer and internal issues are effectively and efficiently resolved.
- To take on other duties which the Company may assign you from time to time. These “other duties” will be agreed with management prior to any assignment

## **Requirements:**

- Degree qualified (or equivalent), with a minimum of 5 years of production management experience.
- Experience in the medical device manufacturing industry an advantage.
- Demonstrated leadership and people management skills. Must be capable of managing, motivating and coaching individuals of diverse talents, interests, and cultural backgrounds.
- Demonstrated experience in the implementation and sustaining of lean manufacturing principles.
- Excellent verbal and written communication skills.
- Demonstrated Ability to drive change and influence others.